**INSTRUCTIONS**

Welcome to Pet Sitting 4 Comfort (PS4C)!

We are pleased that you have chosen us to provide grooming care for your pets. Our mission is to provide the best quality pet care by treating our clients' pets as if they were our own. We have designed our services to enrich your pet's life as well as your own. We want to make **caring** for a pet more straightforward and less stressful with our variety of pet care services. We want to enrich your pet's life by giving them top-quality care and providing you opportunities to bond with them by offering grooming tips to maintain a healthy coat, skin, eyes, and ears.

Enclosed is your Registration Packet for grooming services. Please print a copy of this packet and complete all forms before your scheduled initial consultation. At the initial consultation, your pet groomer will review the materials with you and answer any questions you may have.

This Registration Packet contains:

• Services and Pricing Guide – please sign and date

• Client Information Form – Please fill out in its entirety

• Pet Information Form – please complete one form for each pet in the household

• Service Contract – please sign and date

We want to ensure your initial consultation goes smoothly and that your experience with Pet Sitting 4 Comfort is a positive one. On the day of your initial consultation, the sitter will provide you with a folder containing other helpful tips and information on our other services.

Please feel free to contact us if you have feedback, questions, or concerns. You can reach us by email at SteveHongSM@ps4c.net or by calling 571-839-0088.

Sincerely,

Hong-An Huynh

Co-Founder, Certified Veterinary Assistant

**Grooming Pricing Guide:**

**Free In-Home Consultation:** to see if you and your pet(s) are compatible with us! We'll review your pet's grooming needs and get a better feel for their behavior and interaction with our team. Meet and greet required for all first-time clients.

**Grooming (cats and dogs) services:**

Rates vary per service

**$20** Ear/Eye cleaning

**$30** Nail Trim

**$30** Anal Glands expression

**$30** Sanitary Trim

**$60** Basic Bath & Brush Package includes nail trim, ear cleaning, anal gland expression, and pet taxi (pick-up & drop-off - *$30 value*)

**$65** Medicated Bath treatment (includes basic package and use Quadruped pet care shampoo products and Phytovet shampoo to treat hot spots, itching, scratching, dermatitis, and seborrhea

**$80** Deluxe Bath & Brush Package includes everything in basic package plus haircut

**$85** Lyme Dip Treatment (for Demodex and sarcoptic mange)

Cancellation Policy: Grooming & Pet Taxi cancellations require 24-hour notice to stay in good standing with us.

**Client Information**

Name: Click here to enter text.

Address: Click here to enter text.

City: Click here to enter text. State: Click here to enter text. Zip: Click here to enter text.

Home Phone: Click here to enter text. Cell Phone: Click here to enter text.

Work Phone: Click here to enter text.

Email Address: Click here to enter text.

**Which phone number is best to contact you during business hours?**

Click here to enter text.

**Secondary Owner\*\*Authorized to schedule service & make decisions regarding the grooming of your pet(s)\*\***

Name: Click here to enter text.

Work/Home/Cell Phone: Click here to enter text. Email: Click here to enter text.

**Emergency Contact \*\* If the Primary or Secondary contacts are unreachable\*\***

Name: Click here to enter text. Home/Work/Cell: Click here to enter text.

**How did you hear about Pet Sitting 4 Comfort?**

Click here to enter text.

**Pet Information**

Pet's Name: Click here to enter text. Species: Click here to enter text. Breed: Click here to enter text.

M/F: Click here to enter text. Age: Click here to enter text. Birthday: Click here to enter text.

Weight: Click here to enter text. Color: Click here to enter text.

Spayed/Neutered: Click here to enter text.

Veterinarian's Name: Click here to enter text.

*We must also have a copy of vaccination records from your vet for our records!*

Rabies: Click here to enter text. Distemper: Click here to enter text.

Bordetella (for dogs): Click here to enter text. Flea & Tick: Click here to enter text.

Does your pet have any food, chemical, or other allergies (please list)?

Click here to enter text.

Please tell us any special conditions we should know about, such as; aggressive, shy, nervous, etc.: Click here to enter text.

How often do you get your pet groomed? Click here to enter text.

How long has it been since your pet was at a groomer? Click here to enter text.

Where was your pet last groomed? If you have a puppy or recently adopted pet, type "first time" Click here to enter text.

Why the change in groomers? Click here to enter text.

**Grooming Instructions:**

|  |  |
| --- | --- |
| **Body:**  | Click here to enter text. |
| **Face/Head:** | Click here to enter text. |
| **Feet:**  | Click here to enter text. |
| **Tail:**  | Click here to enter text. |
| **Specific Breed Clip:**  | Click here to enter text. |
| **Other Instructions:**  | Click here to enter text. |

**Grooming Release Form:**

We want your pet's experience here to be pleasant and as enjoyable as possible. It is essential to understand that some pets respond to grooming differently, even with the best efforts. We will make every effort to make it a positive experience.

Sometimes pre-existing conditions arise unforeseen to me, such as skin allergies, shampoo allergies, moles, clipper sensitivity, matting and tangles, fleas, fear, behavioral issues, bone or joint sensitivity, a heart condition, seizures, etc. It is helpful that you, as the pet owner, inform us of anything that you are aware of before grooming.

Matted coats and excessive undercoats cause a variety of health problems for your pet. Matted fur does not allow for air circulation to the skin, causing hot spots, bacterial and fungal infections. Fleas, ticks, and other parasites may be lurking in the coat, causing further skin infections. Matted fur also pulls and binds, causing pain to your pet when they move or lay on their mats. The skin underneath can be raw and inflamed.

Severely matted coats will require a short clip. We will be happy to show you how to care for your pet's coat for the future; however, we cannot brush out a coat that is already severely matted due to the stress and the pain it will undoubtedly cause your pet. We may be able to remove excessive undercoat within reason and tolerance of your pet.

Your pet MUST be current on vaccinations to be groomed!

Pet Owner understands and agrees that by allowing the pet to participate in grooming services offered by 'Pet Sitting 4 Comfort', to take photographs or use images of pet for future promotional usage through social media.

Pet Sitting 4 Comfort (PS4C) has the right to refuse any services at any time. If your pet is too stressed or becomes dangerous to groom, PS4C has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming, and the client will be charged a grooming fee (for what was done up until that point).

Client Signature: Click here to enter text. Date: Click here to enter text.

Client Name: Click here to enter text.